

TRAINING ANNOUNCEMENT

SUPERVISORY PRINCIPLES WITHIN THE COMMUNICATION CENTER HOSTED BY THE HAMILTON TOWNSHIP POLICE DEPARTMENT June 19 -20, 2023

Office: 681-285-0830 Fax: 252-637-4833

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Supervisory Principles Within the Communication Center

A seminar for public-safety and communication center supervisors- especially those who have less than three years' experience and who want to improve their leadership skills. Participants will explore techniques they need to promote high performance, cooperation, and job satisfaction among their communication center workers. Topics Include: (1) supervisory principles and how they can be applied to public-safety, communication centers; (2) traits and practices of successful supervisors; (3) techniques for applying supervisory principles to their work environments; (4) practices to limit legal liabilities in communication centers; (5) techniques for improving communication center standard operations procedures; and (6) supervisory responsibilities for equipment and facilities.

INSTRUCTOR: Miles Turner, Communication Center Supervisor and Trainer, Virginia State Police, Richmond, Virginia (retired)

<u>DATE\LOCATION/TIME</u>: **June 19 -20, 2023**, 7780 South State Route 48, Hamilton Township, Ohio 45039, 8:30 a.m. – 4:00 p.m. daily.

<u>FEE</u>: \$295 per person. Enroll two agency personnel at \$295 per person and the third person is enrolled at half-price (\$147.50) *OR* enroll three agency personnel at \$295 per person and the fourth person is enrolled free.

REGISTRATION/CANCELLATION POLICY: Complete the attached registration form and return it with your check or purchase order no later than <u>June 12, 2023.</u> You may also fax the form along with your purchase order or purchase order number to 304-381-2084. If you register by fax, be sure to call 681-285-0830, or email <u>info@benchmarkproseminars.com</u> to confirm receipt. MasterCard and VISA accepted for payment. Call 681-285-0830 to register by telephone. Credit card payments available at paypal.me/benchmarkseminars.

If you received this email notice in error or prefer no longer to be emailed announcements of forthcoming law enforcement or communication center seminars, please respond to this email or call (681) 285-0830 and your email address will be immediately deleted from our file.

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REGISTRATION FORM

Return to:

Benchmark Professional Seminars, Inc. 1822-6, Suite 262, South Glenburnie Rd, New Bern NC, 28562

I (we) desire to enroll in the seminar, "Supervisory Principles Within the Communication Center" to be conducted June 19 - 20, 2023, 7780 South State Route 48, Hamilton Township, Ohio 45039

Enclosed is a personal check, agency check, or agency purchase order in the amount \$295 per person or according to the team discount. Make checks and purchase orders payable to Benchmark Professional Seminars, Inc. You may register by MasterCard or Visa by calling 681-285-0830 or use paypal.me/benchmarkseminars.

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Duplicate form as necessary. Complete and return no later than <u>June12</u>, <u>2023</u>. If you fax the registration, be sure to call 681-285-0830 to confirm receipt.

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